



Rosamond Community Services District

Official Newsletter of Rosamond Community Services District - March 2026

This April we celebrate
**Month of the
Military Child!**

Taking Care of Our
Military Children

MILITARY
ON^{ESOURCE}

The graphic has a purple background with yellow stars. It features three circular photos: a man holding a child, a group of children, and a man in military uniform with a child. Logos for "Taking Care of Our Military Children" and "MILITARY ONESOURCE" are at the bottom.

Month of the Military Child

The community of Rosamond is inseparably connected to the brave women and men who serve our country's armed forces. It's not just the many active duty service members who choose to call Rosamond home, but also our friends and neighbors who are veterans.

While it's easy to appreciate those wearing a uniform, their families, especially their children, also bear the challenges that come with military service. From frequent moves to enduring long deployments, service members' families are often unsung heroes of the efforts to protect our country and the liberty we cherish.

The organized effort to recognize and support the children of American service members began to take shape three decades ago by education professionals seeking to address the challenges faced by military

children. Since then, it has grown into a worldwide movement that culminates each April, which is recognized as the Month of the Military Child.

RCSD is excited to join Edwards Air Force Base and others in celebrating the Month of the Military Child this year and helping raise awareness and support for this worthy cause. Looking for more information? Check out war.gov/Spotlights/Month-of-the-Military-Child/

Real Customer Service

Interacting with a real person can seem rare in a world of automation and artificial intelligence, but that's exactly what you'll find at the RCSD office. Our team of dedicated customer service professionals is ready to hear you out and help in any way they can. Our customer service team handles everything from account creation and billing assistance to general questions.

If you've ever visited, called, or emailed our office, you've worked with a member of our team. Not only that, but every time a form is submitted on our website, it is carefully reviewed by our customer service team so it can be routed to the right member of our team and get taken care of properly. This includes leak reports, graffiti reports, and general questions.

Have you noticed that our office opens a little later on Wednesdays? We do this to give our customer service team time each week to meet together, discuss trends they are seeing in customer needs, develop effective

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solutions, and train together. It's one of the ways we keep our customer service team in tip-top shape!

Our team is here to help all of our customers, which includes those struggling to pay their bills. If you are falling behind on your water and sewer bill, we have options to help you get your account back in good standing. We cannot help if you don't reach out, though. If you are struggling, please visit, call, or email our office so our customer service team can help.

No matter what you need from RCSD, our team is ready to give you the real customer service you deserve as our customer.

Showers, Flowers and Conservation

It's easy to think about the winter rain we enjoyed and the beautiful spring flowers and feel like we don't need to worry about conserving water anymore, but that's not so! If we know anything about California, we know that our next drought is around the corner. Keep those good conservation habits so that you're ready when the showers and flowers all dry up and the heat returns.

Reaching Our Customer Service Team

Have a question or need some help with your account? There are many ways to reach our team. Find the way below that best meets your needs.

- Call us at (661) 256-3411 during our regular office hours.
- Email our team at any time at customerservice@rosamondcsd.com, and we'll get back to you during regular office hours.

- Visit our office in person. We are located at 3179 35th Street West, Rosamond, CA 93560. Our office is open

Mondays, Tuesdays, and Thursdays

8:00 am to 4:30 pm

Wednesdays

9:00 am to 4:30 pm

Fridays, Saturdays, and Sundays

Closed

- Fill out one of the easy-to-use forms on our website by visiting rosamondcsd.com and selecting one of the following options from the I Want To... menu

[Report a Leak](#)

[Report Graffiti](#)

[Make a Comment or Suggestion](#)

[Update My Contact Info](#)

Friendlier Flushes

Toilets are the unsung heroes of modern sanitation and have come a long way in water efficiency in recent years. If you've got an old toilet, consider upgrading its flusher with a new water-efficient mechanism or even replacing the entire toilet. You may be surprised how much water- and money- you save. Remember, even the most water-efficient toilet can be a huge water waster if it's leaking. Regularly check your toilets for leaks and fix them promptly if you find one. After all, no one wants to flush money down the drain, but that's exactly what we do with leaking or inefficient toilets.

