



## Rosamond Community Services District

Official Newsletter of Rosamond Community Services District - December 2025



### No Water? Your Pipes May Be Frozen

Freezing temperatures can freeze pipes, slowing water flow in your home to a trickle or even stopping it completely. If your RCS D account is in good standing and your water is not flowing on a cold day, your pipes may have frozen.

Remember that RCS D is responsible for the water infrastructure leading up to and including your water meter. Everything on the house side of the water meter is the property owner's responsibility. While we cannot help property owners with frozen pipes and other plumbing problems, here are some tips you may find helpful.

#### Preventing Pipes from Freezing

- Insulate your pipes- This is often a one-day job that most homeowners can tackle. Contact your local home improvement store or plumber for more information.
- Keep the heat on/up in your home- An easy way to keep the pipes inside your house from freezing is to keep them warm by heating your home, even if it is unoccupied.
- Seal up your home with caulking and foam tape- Trapping warmer air around your pipes and keeping cold outside air out is an easy way to help keep your pipes from freezing. Fix the drafts in your home; your pipes and heating bill will thank you.

- Close the garage door or access doors and panels- This is the same idea as sealing up your home, but on a much larger scale.
- Leave a faucet trickling- Keeping water flowing through the sections of pipes that are cold enough to freeze can keep them from freezing. Be sure to capture the water that trickles out in a bucket for use, rather than letting it go down the drain.

#### Thawing Frozen Pipes

- Turn on your faucet- This will let warmer water flow through the ice and help melt it. Be sure to capture the water and use it rather than letting it go down the drain.
- Use a hairdryer, heat lamp, or heating pad on the frozen section of the pipe- With the faucet open, start on the faucet side of the pipe and work back. *NEVER USE EXTREME HEAT OR OPEN FLAMES.*
- Use a space heater to blow warm air around the frozen pipes.

#### Reporting Public Works Issues Online

The RCS D team is dedicated to doing everything possible to support our community. As a special district, the RCS D community has chosen to limit its functions to providing water, sewer, and graffiti abatement services, as well as collecting money for streetlights (although RCS D has no authority or responsibility over the streetlights themselves). Rosamond residents depend on Kern County for all other municipal services.

Kern County Public Works offers two easy ways for you to report non-emergency

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issues, including illegal dumping, concrete repairs, and potholes.

One option is to visit <https://www.kernpublicworks.com/report> and select the menu item that best fits your concern in the Topic Areas Menu.

You can also download the MyKern app to your cellphone (available for both Android and iOS). The MyKern app is the County of Kern's official application, offering a higher level of service to Kern County residents. These two convenient tools are available anytime, day or night, and can help you obtain the county information you need and resolve community issues quickly.

### ***New Leadership From Familiar Faces***

RCSD is committed to providing a safe, healthy, and clean water supply to our community for the long term. This means

### **Looking Ahead and Behind**

*Did you know that previous water bills are one of the best tools available for water conservation? Paying attention to your historic usage on bills can help you see trends in water use. Increases in water usage can be a sign of leaks or inefficient water use habits. Catching these usage increases can be an opportunity to correct them before they end up costing you real money. Need help understanding your bill? Check out [rosamondcsd.com/reading-your-bill-statement](http://rosamondcsd.com/reading-your-bill-statement). As you reflect on the past year and look ahead to the new one, spend some time with your water bill and make water conservation your ongoing resolution. It's good for our community and good for your wallet.*

investing not only in infrastructure but also in the team that operates and maintains it.

Committee meetings have been focused on this challenge over the past several months. One way to ensure Rosamond's future water and sewer needs is to maintain continuity of knowledge, experience, and operations. With this in mind, RCSD has filled the vacant Assistant General Manager position.

RCSD advertised and accepted applications for the vacant Assistant General Manager position in the second week of September. Several qualified individuals applied for the position. After following the formal process of researching and interviewing the candidates, Ben Stewart was selected as the best candidate and offered the position. Mr. Stewart, a Rosamond resident, brings over 16 years of professional experience in water and sewer operations management to RCSD.

Prior to accepting his new position at RCSD, Mr. Stewart was sharing his expertise with the community by serving on the RCSD Board of Directors. He resigned from the board to join the RCSD staff, creating a vacancy which the board chose to fill by appointment.

Of the three applicants, the board selected long-time Rosamond resident and business owner Jose Hernandez to fill the vacancy for the remainder of the term. Mr. Hernandez was sworn in as a board member at the December 10th regular board meeting.

While Mr. Stewart and Mr. Hernandez are both in new roles providing water and sewer services to Rosamond, they are also familiar faces in our community. We are excited to see what great things they do to help build Rosamond's future.

