



Rosamond Community Services District

Official Newsletter of Rosamond Community Services District - September 2026

Keep Your Contact Info Up-to-date

We receive several pieces of returned mail each week, including billing statements and important notices. Keep the information flowing by keeping your contact information, such as phone numbers and email addresses, up to date and correct.

You can easily update your information yourself on our website. Just click over to rosamondcsd.com, hover over I Want To... on the blue menu bar, and select [Update My Contact Info](#).

Connected Meters for All: Metron Cellular Registers Update

Every RCSD customer has a water meter that measures the volume of water flowing through it. RCSD tracks water usage by reviewing the numbers on every water meter each month. This is both time-consuming and labor-intensive. It also provides only very basic data, showing how much total water has flowed through the meter between meter reads. This is useful for monthly billing, but not much else.

These meters are getting a smart, labor-saving upgrade with a Metron cellular register. This device attaches to an existing water meter, collects water flow data every minute, then stores it locally until it is transmitted once a day via an existing cellular network. That data is then made available to you and RCSD.

RCSD has hired a contractor that is in the process of upgrading all meters in our water system to Metron Cellular Registers. These contractors do not wear RCSD uniforms or

drive RCSD vehicles, but they are authorized to access the RCSD-owned water meter on customer property. The contractor install team is working on installations one neighborhood at a time and is on track to finish upgrading every meter in the RCSD system by the end of the year. If your meter has not been upgraded, it will be soon. We appreciate both your excitement and patience as we roll out this amazing water conservation tool to all of our customers.

This water meter upgrade is part of your regular water service and is provided at no extra cost. It even contributes to long-term savings by eliminating the labor and equipment costs associated with manually reading water meters each month.

Once installed, customers can use the Metron WaterScope website to learn about their water use habits. WaterScope has been trained using real-world analysis and sophisticated algorithms to recognize patterns of water use associated with common household events.

The WaterScope dashboard displays a surprisingly accurate estimate of what is happening inside your home based only on how much water flows through your meter and for how long.

You can use your WaterScope dashboard to see how and when you use water, helping you make better decisions about your water use and conservation. One of the best conservation tools in WaterScope is the leak detection feature. This tool looks for a slow,

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continuous flow of water that is the hallmark of a leak.

One important note on leak detection: installing and using an evaporative cooler, sometimes called a swamp cooler, can be incorrectly flagged as a leak by WaterScope. This is because the cooler continuously consumes a small quantity of water while running. This pattern of water use is nearly identical to a leak.

Safety and security are top priorities. The register transmits data over the existing cellular network, just like your cell phone, and only transmits once a day. Additionally, the cellular register can only read the flow through your meter; it cannot turn your water on or off. Your water flow data is also encrypted and transmitted using a Virtual Private Network (VPN) to Metron's secure servers.

You can learn more at rosamondcsd.com/connected-meters or by contacting us at customerservice@rosamondcsd.com or calling (661) 256-3411.

Milestone Anniversaries

Congratulations to our RCSD team members hitting milestone anniversaries!

10 Years

Tom Jenkins
Matt Walton

20 Years

Jamie DuBois
Julie Olmos
Ryan Becker



Get Ready for Winter

With summer's hot days behind us, it's time to start getting ready for winter. Consider shortening your irrigation times or reducing your outdoor irrigation to just a few days a week to accommodate the shorter, cooler days. Remember, saving water also saves you money by lowering your usage bill. The fall is also a great time to protect yourself from the water waste, expense, and damage that freezing pipes can cause in the winter. Walk around your home, checking, repairing, or installing insulation on exposed pipes or in uninsulated spaces.

Open for Business and Happy to Help

Do you have a question or need some help with your account? There are many ways to reach our team. Find the way below that best meets your needs.

- Visit our office in person. We are located at 3179 35th Street West, Rosamond, CA 93560. Our office is open:

Mondays, Tuesdays, and Thursdays

8:00 am to 4:30 pm

Wednesdays

9:00 am to 4:30 pm

Fridays, Saturdays, and Sundays

Closed

- Call us at (661) 256-3411 during our regular office hours.
- Email our team at any time at customerservice@rosamondcsd.com, and we'll get back to you during regular office hours.

