



Rosamond Community Services District

Official Newsletter of Rosamond Community Services District - October 2025



How Much Water?

With a high of almost 85 million gallons of water used in August and a low of over 40 million gallons of water used in March, RCSD customers used an average of 61,718,145 gallons of water each month this year. That's enough water to cover a football field, end zones and all, with 143 feet of water! Or you could use it to fill 1.5 million bathtubs with water, and still have some left over. Any way you look at it, that's a lot of water delivered to our customers each month.

A little over 80% of that water is used by single-family residential accounts. Another 5% is used by commercial customers, with the rest used by multi-family homes, construction and bulk meter users, and community landscaping. This means that our single-family home customers have the single biggest impact on water use and water conservation in Rosamond.

On average, RCSD and AVEK produce almost 8 million gallons more water than is consumed each month. Rosamond has the domestic water security required to meet our community's needs today and in the future as our community continues to grow.

Despite being a small water agency, RCSD delivers a lot of clean, healthy, reliable water to each of our customers. We are proud of the entire RCSD team, especially our public works crew, who make this all possible.

Tax Bill Questions

Kern County has changed how water and sewer base rates appear on our customers' tax bills. They are no longer shown as individual charges, but are rolled up into a single "Summarized Fund." This action was taken independently by the county, without input from RCSD.

We understand that this change in how water and sewer base rates appear on tax bills may cause confusion and concern. If you would like to see a breakdown of charges, you can look up your detailed tax bill on the Kern County Treasurer-Tax Collector website, kcttc.co.kern.ca.us, and, under Taxpayer Services, selecting Pay Your Taxes Online. Here you will be asked to search for the tax bill associated with your property.

If you have additional questions about your tax bill in general, we encourage you to reach out to the Kern County Treasurer-Tax Collector.

We understand that the collection of base rates on the tax rolls can cause some concern for some of our customers.

Collecting base rates in this way helps ensure that all RCSD customers pay for the services they use, which helps keep our rates as low as possible.

Holiday Closures

One of the best ways to provide excellent service to our customers is to take care of our team. To help in this effort, RCSD will be closing the front office so our team can take a break during the holidays to rest, recharge, and gather with friends and family. It may be worthwhile to mark these closures on your calendar so you can schedule any necessary business around them.

You can also view our upcoming closures on our website, rosamondcsd.com, under Customers, by clicking on [Calendar](#).

Veterans Day

Office closed:
November 11th
Office reopens:
Wednesday, November 12th

Thanksgiving Day

Office closed
November 27th
Office reopens
Monday, December 1st

Holiday Office Closure

Office closed
December 24th through January 1st
Office reopens
Monday, January 5th

You can get the help you need even when our office is closed by using the contact information below. Keep in mind that non-emergency requests will not be processed until the next regular business day.

Routine Business

Use one of our self service forms on our website under the I Want To... menu
Email customer service anytime at customerservice@rosamondcsd.com.

Emergency Issues

Call 661-816-5345 anytime

This number is for after-hours emergencies only. Non-emergency after-hours service calls may be charged a \$120 fee.

Keep the Tips Coming

Did you know that you can easily report water leaks and graffiti on our website? Just visit rosamondcsd.com and, under the I Want To... menu, select [Report Graffiti](#) or [Report a Water Leak](#). From there, you will be asked to fill out a simple form.

Each form submission is reviewed during our regular office hours and assigned to the appropriate member of the RCSD Public Works Crew. Thank you to everyone who has been reporting leaks and graffiti in our community!

Fighting Holiday FOG

As families and friends gather together and enjoy cooking and eating delicious meals, remember to keep Fats, Oils, and Grease, or FOG, out of our drains and sewers. FOG enters our sewer pipes as a liquid but solidifies as it cools. These solid FOG logs cause major backups and clogs in our sewer system, requiring extra cleaning to clear them and more frequent maintenance. This means more man-hours invested in maintenance and higher operational costs. Plus, if sewage lines get completely backed up, all that sewage begins flowing back to where it came from. That's a mess no one wants to deal with. Do your part to help keep our sewers flowing and our rates down by putting all FOG where it belongs: in the trash.

