



MARCH INFORMATION SHEET

Presented by the Rosamond Community Services District for their valued customers. If you would like more information, or have suggestions for future information sheets, please let us know by calling 661-256-3411.

IMPORTANT INFORMATION FOR OUR CUSTOMERS

Becoming a District of Distinction

Professional and quality service at RCSD has to do with more than the water flowing through our taps. It involves every level of our organization and every facet of our actions. This is part of the reason we are working toward the *District of Distinction* certification through the California Special Districts Association.

To attain this certification a community service district must meet a number of requirements that demonstrate the district's commitment to effective and efficient operations. Among these requirements are:

- Regular financial audits that show no major deficiencies
- Operating in a completely legal manner, per state law
- Having all Directors, Managers and Executive Staff successfully complete governance, ethics and harassment training
- Demonstrating an exceptionally high level of transparency

RCSD has been hard at work to fulfill each of these requirements with the ultimate goal of earning the title of *District of Distinction*.

While we are still waiting for the final report, preliminary information from our most recent financial audit indicates that RCSD is, over-all, very healthy financially.

You have likely already seen or heard about some of RCSD's other efforts. Board members

Additional Community Services

Beyond to the official roster of services that RCSD provides the community of Rosamond, we also offer additional services, as available.

Free e-waste disposal

Another community service being offered by RCSD is free e-waste disposal. e-waste is short for electronic waste, and relates to the disposal of anything with a power chord. E-waste often contains hazardous materials and requires special procedures for safe disposal. By dropping your e-waste off at RCSD during operating hours, you are helping safeguard our community and environment.

Keep an eye on the news section of our website, RosamondCSD.com for other services being offered.

have attended conferences and trainings that teach them the rules, duties and skills needed to be effective policy makers for the District.

Other efforts include finding new ways to communicate with our community and using methods already in place more effectively. We completely revised and restructured our

Rosamond Community Services District
3179 35th Street West, Rosamond CA 93560
Monday - Thursday, 8 am to 4:30 pm
(661) 256-3411 - rosamondcsd.com

Upcoming RCSD Meetings
March 11 - 7:00pm
March 25 - 7:00pm
at the RCSD Offices

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website, RosamondCSD.com, making more information easier to access.

One feature of the website that is especially useful is the 'I want to' tab. Located on the right side of the homepage, this tab has links to some of the most commonly requested and accessed web site features. If you have not explored our new site since it went live in December, I would encourage you to do so.

Some of our new channels of communication include our official Facebook page,

facebook.com/rosamondcsd. This page is used to post important news, events and updates.

We also began publishing this monthly newsletter in the last several months. Even this series of articles in the AV Press are among the new channels of communication we have opened.

The RCSD team is always hard at work finding new ways to enhance the service we provide to our community. Working towards the *District of Distinction* certification is just another example of this commitment to excellence.

Water Quality Test

RCSD is dedicated to providing safe and healthy drinking water to the Rosamond Community. An important part of this effort is the scheduled testing of tap water for lead and copper. Our water supply is constantly tested for contaminants at the well sites, ensuring its safety. This additional EPA required testing is an added layer of assurance that the water flowing from the tap in your home is just as pure as it was when it left our wells.

RCSD customers participating in this voluntary test will be asked to send in a water sample. Instructions on how to sample your water, sample bottles and return instructions will be provided by RCSD.

To participate:

Go to RosamondCSD.com/customers/lead-and-copper-testing
If you don't have internet access, please call 661-256-3411



Community watch

In the last few months a new Rosamond Community Watch Program has been organized. This program continues to grow, hosting informative meetings and events. This not only helps keep our community safe, but brings the community closer together.

Community members interested in participating in the program should contact Paul or Gail Warnick at 661-418-1378.

This program is not an official RCSD program. We are sharing this information as a community service.

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